

Manny Flores

Senior Systems Engineer · IAM & Corporate Systems Lead

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Senior Systems Engineer leading Robinhood's Corporate Systems team. 10+ years running identity and SaaS infrastructure for fintech and healthcare: Okta at workforce scale (SAML, OAuth 2.0, OIDC, SCIM), the full user lifecycle from birthright access to deprovisioning, Terraform and Python automation, SOX-grade governance, and the identity side of enterprise AI tooling.

EXPERIENCE

Senior Systems Engineer, Corporate Systems Lead · Robinhood, Menlo Park CA May 2022 - Present

- **Team leadership:** lead the Corporate Systems team across corporate applications, endpoints, and network. Hire and mentor engineers, set structured project lifecycles for cross-team initiatives, and carry rotational on-call for identity and access incidents.
- **Identity architecture:** design and operate Okta authentication flows (SAML, OAuth 2.0, OIDC) with SCIM provisioning. Own the full lifecycle: birthright access, joiners, movers, leavers, rehires, and service account ownership.
- **Identity governance:** led the Okta Identity Governance rollout, building access certification campaigns and policy-driven lifecycle controls that centralize access reviews across the enterprise.
- **Infrastructure as code:** brought Okta configuration and GCP IAM under Terraform: changes reviewed like code, config drift eliminated, and project structure plus access controls that let AI workloads ship to production without sprawl.
- **M&A integration:** migrated identity and applications for six acquisitions (Say, X1, Bitstamp, TradePMR, Chartr, WonderFi) into the central Okta tenant, consolidating SSO and access policy. Took ownership of acquired Azure and Entra ID tenants through migration: supporting, building, and decommissioning them with identity, access, and audit accountability.
- **AI governance:** own the identity side of the enterprise AI rollout (Claude Code, ChatGPT, Cursor, Gemini Enterprise): access controls, rollout review, and MCP integration enablement across the SaaS stack. Service accounts used by automation and agents authenticate via credentials brokered programmatically from 1Password, checked out at runtime instead of held.
- **Automation and audit:** replaced manual access tickets with automated fulfillment in Python, Okta Workflows, and Terraform. Delivered SOX controls, Okta access reviews, service account audits, e-comms surveillance, and external Deloitte audit responses.

Senior Systems & Network Administrator · Health IQ, San Diego CA Jul 2017 - May 2022

- Owned IT and InfoSec across three offices and a fully remote workforce; provisioned 800+ employee accounts across the enterprise SaaS stack with HIPAA compliance for IT systems.
- Led SSO rollouts across Okta, OneLogin, and LastPass, consolidating logins and tightening access control.
- Built API and webhook automation (AWS Lambda, Zapier, REST APIs) and custom Chrome extensions; managed endpoints at scale with JAMF, Kandji, and Intune.
- Led a small support team across the US and abroad; stood up IT for new offices end to end.

IT Analyst roles · UC San Diego (helpdesk analyst through Information Systems Analyst) 2013 - 2017

SKILLS

IDENTITY	Okta (Identity Engine, Workflows, Identity Governance), Entra ID, SAML, OAuth 2.0, OIDC, SCIM, JML automation, birthright access, RBAC, Zero Trust
AUTOMATION	Python, Bash, PowerShell, Terraform, GCP, AWS Lambda, REST APIs, webhooks, Okta Workflows
PLATFORMS	Google Workspace, Slack, Atlassian, Zoom, Box, 1Password, Salesforce, JAMF, Kandji, Intune
AI & COMPLIANCE	Claude Code, ChatGPT, Cursor, Gemini Enterprise, MCP enablement, SOX controls, access reviews, external audit support, HIPAA

EDUCATION

University of California, San Diego · BA, Computer Science Spanish (native) · English (full professional)